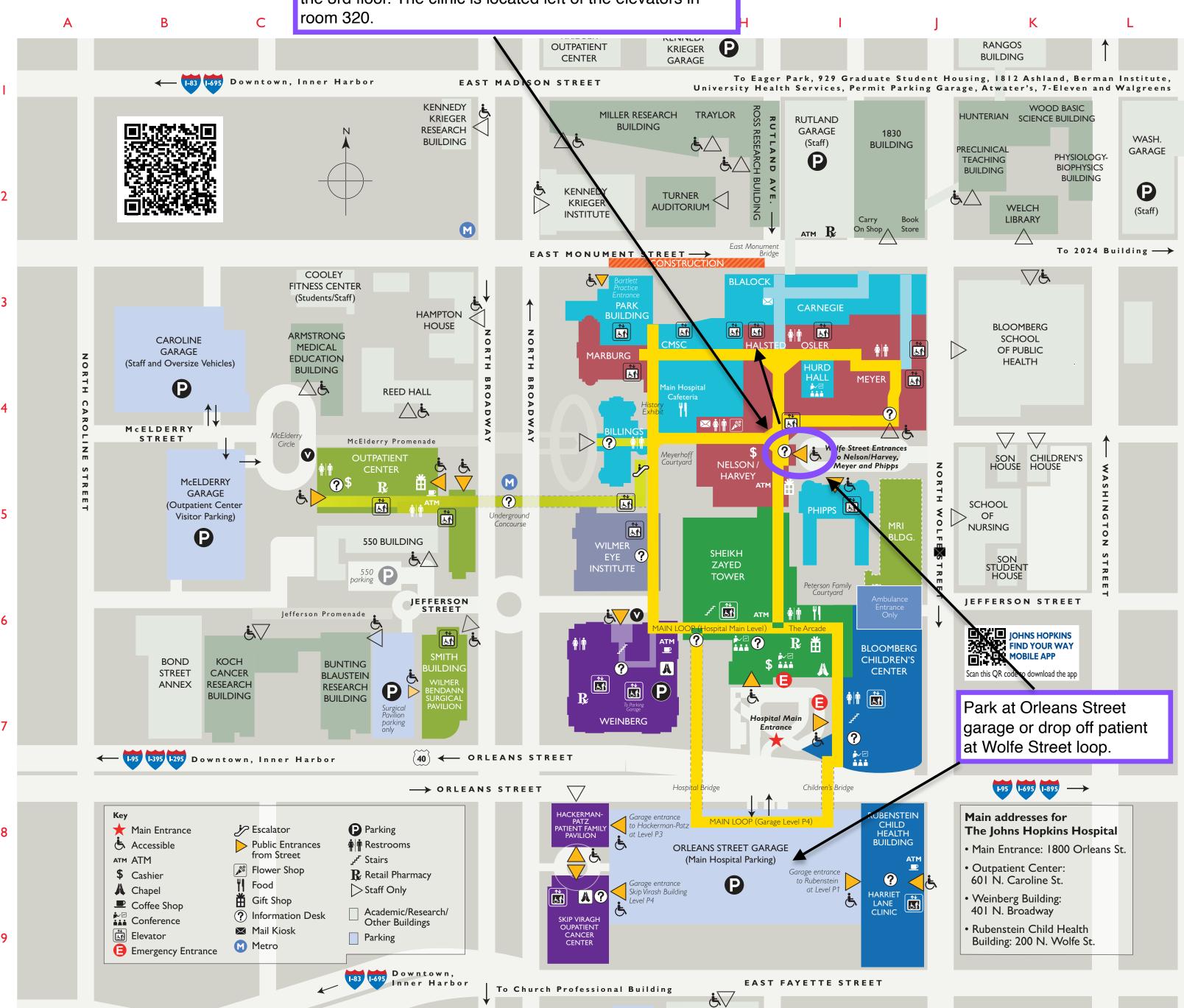
The Johns Hopkins Hospital Main Entrance located at 1800 Orleans Street

The Johns Hopkins Hospital Buildings



Use the Wolfe St. entrance to the hospital. Check in with front desk security, take a right down the hallway, keep going down until you reach the Halsted elevators, go up to the 3rd floor. The clinic is located left of the elevators in room 320



.7H Main Entrance Blalock 3H Bloomberg Children's Center Carnegie 61 Emergency Entrance (Adult/Pediatrics) 3**H** Marburg – Brady Urological Institute 3**G** ..3J Meyer – Psychiatry and Rehab **5**J MRI 4H Nelson/Harvey Building Osler .31 4D Outpatient Center (IHOC) 3**G** Park Building Rubenstein Child Health 5H Sheikh Zayed Tower 9F Skip Viragh Outpatient Cancer Center .6**G** Weinberg – Kimmel Cancer Center 5**G** Wilmer Eye Institute Smith – Wilmer: Bendann Surgical Pavilion .6E **Patient and Visitor Parking** McElderry Garage - Outpatient Center ..5B Orleans Street Garage - Main Hospital **8H** Weinberg – Kimmel Cancer Center 6**G** Academic/Research/Other Buildings 550 Building 5**D** 1830 Building ..2J Armstrong Medical Education Building 3C **4G** Billings Administration Bloomberg School of Public Health .3K 6**B Bond Street Annex** Bunting Blaustein Research – 6**D** Kimmel Cancer Center 4K Children's House Church Professional Building (not indicated on map, south of campus) Cooley Fitness Center (Students/Staff) 3C Hackerman-Patz Patient Family Pavilion 8F .3E Hampton House Hunterian 2F Kennedy Krieger Institute .1**G** Miller Research Phipps **51** .1K Physiology—Biophysics Preclinical Teaching PCTB ..1J

Reed Hall

Ross Research

School of Nursing

Traylor Building

Turner Auditorium

Welch Medical Library

Wolf Street Entrance

Wood Basic Science

Woods Research (Wilmer)

School of Nursing House

School of Nursing Student House

4D

2H

.4K

..5J

.5K

.1H

2G

2K

41

.1K .5G

Important Phone Numbers for the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

Admitting

Adult	410-955-6190
Pediatric	410-955-8756
Oncology	410-955-8980

Adult	410-955-5464
Pediatric	410-955-2000
For calls outside the Baltimore area	1-855-695-4872

410-955-5000

410-955-2273

410-955-5924

General

Patient	410-502-4000
TTY (for deaf and hearing impaired)	410-955-6217
Guest Services	410-614-5100
International Patient Services	
• Within the US	410-955-8032
• Interpreter Services	410-614-4685

Lost & Found	410-955-5588
MTA Metro (mtamaryland.com)	410-539-5000
Pharmacies	
• Arcade – Zayed Tower	443-287-9200
• Monument Street	410-502-5735
 Bartlett Pharmacy (Park Bldg.) 	410-614-5611
Outpatient Center	410-955-3733
Weinberg Building	410-955-5747
Parking	410-955-5333
Pastoral Care	410-955-5842

410-955-5154 Patient & Visitor Escort On-campus School of Medicine 410-955-3182 410-955-5585 Security Social Work (adult) 410-955-5885 Social Work (pediatric) 410-955-6518

For more information, please visit: hopkinsmedicine.org

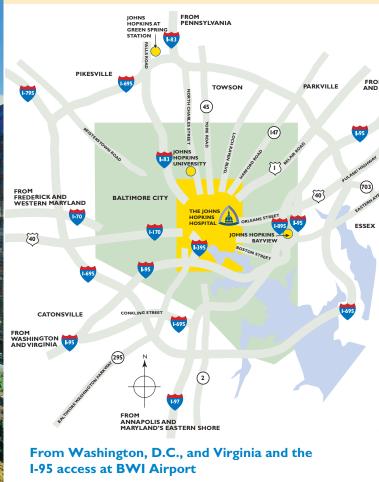
Patient Relations

Volunteer Services

Johns Hopkins Medical Campus Visitor's Guide



Directions to the Johns Hopkins Medical Campus



Take I-95 North to Exit 53 (I-395 North) into downtown

Continue straight on I-395 (stay left at fork; turns into Howard Street).

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Philadelphia, New York and **Northeastern Baltimore Suburbs**

Take I-95 South to Baltimore; merge onto I-895 South From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the

Turn RIGHT onto the US-40 West/Pulaski Highway

Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main

Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking your car, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT onto Broadway.

Go 1 block to Jefferson Street and turn RIGHT. Follow the signs to patient parking.

General Information (continued)

From York, Central Pennsylvania and **Northern Baltimore Suburbs**

Take I-83 South into Baltimore. At the end of the freeway, turn LEFT onto Fayette Street.

Hospital Parking (Orleans Garage):

Continue on Fayette Street to Broadway and turn LEFT...

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light) The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Annapolis and Maryland's Eastern Shore

From Route 50, take I-97 toward Baltimore and follow I-97 to the Baltimore Beltway (I-695) toward Towson. Take the Beltway to the Baltimore-Washington Parkway

(I-295) North Follow I-295 into Baltimore (it becomes Russell Street).

Turn RIGHT on Pratt Street. Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Frederick and Western Maryland

Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.

Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North.

Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore

Continue straight on I-395 (stay left at fork; turns into Howard Street)

Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light).

The entrance to Outpatient Parking at the McElderry Garage is on the right.

After parking, follow signs to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

General Information

Patient and Visitor Services

- Information Desks Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.
- Guest Services is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday-Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.
- Patient Relations Department Nelson 170, Monday-Friday, 8:30 a.m. to 5 p.m. Patient Relations staff provide information, support, and assistance for the concerns and issues of patients and visitors. 410-955-2273 (option 1).
- International Patient Services Outpatient Center, Suite 1080, 410-955-8032; Monday-Friday, 7 a.m. to 5 p.m. The International Patient Lounge is open 7 a.m. 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling and anything to make Johns Hopkins feel closer to home.
- Lost and Found and Security Harvey 109, 24 hours, 410-955-5588
- Interpreter Services Please contact your care provider if you need assistance with interpretation, including sign language, during your care at The Johns Hopkins Hospital. Your provider will coordinate services for you with a Language Access Services interpreter.
- **Teletypewriter (TTY)** Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the ground floor of the Zayed Tower.

- Visiting Hours Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.
- Wheelchairs Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings. • Security Johns Hopkins maintains round-the-
- clock security with protective services officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

Parking and Transportation Services

- **Visitor Parking** is available at the Orleans Garage (1795 Orleans St.) across the street from the main entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage), located on McElderry Street, just off N. Caroline Street.
- Valet Parking is presently closed and we do not have a date for it reopening.
- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Nelson/Harvey Building (NH 125); the Outpatient Center Cashier's Office, the Weinberg Admitting Office, the McElderry Garage (Outpatient Center Garage) and the Orleans Garage.
- Shuttle Services On-call service is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only 7:30 a.m. to 4 p.m. For information on departure/arrival times, call the Transportation Office at 410-502-6880, Monday-Friday, 6 a.m. to 12 midnight.

- Walking Escorts Protective services officers provide a walking escort service around the clock to any point on the East Baltimore medical campus, 410-955-5585.
- MTA Metro A full-service subway station is located between the Outpatient Center and the hospital at concourse level. Bus service is also available, 410-539-5000 or visit mtamaryland.com
- **BWI Airport** For shuttle service to and from BWI Airport, call Baltimore Super Shuttle Service, 800-258-3826.

Food Services

Main Hospital Cafeteria

Flamer's Charbroiled Grill open daily, 11 a.m. to 7 p.m. (previously 7 a.m. to 2 a.m.)

Baja Fresh Mexican Grill open Monday-Friday (previously daily) 11 a.m. to 7 p.m. (previously 10 a.m. to 10 p.m.)

Noble Roman's open daily, 11 a.m. to 2 a.m.

(previously 7 a.m. to 2 a.m.) **Subway** open 24 hours

Skip Viragh Outpatient Cancer Center

Skyline Café Temporarily closed

Zayed Tower

Balducci's Café — The Arcade Monday-Friday, 6 a.m. to 3 p.m. Saturday and Sunday, 7 a.m. to 1 p.m.

Garden Bistro Balducci's Market — The Arcade Monday-Friday, 10 a.m. to 7:30 p.m. Saturday and Sunday, 11 a.m. to 5 p.m.

Outpatient Center

Flamer's Grill open Monday–Friday, 10 a.m. to

3 p.m. (previously 10 a.m. to 5 p.m.)

Grand Grounds Coffee Bar Level 1, adjacent to the concourse to the hospital Monday-Friday, 7 a.m. to 3 p.m., 410-955-1762

Noble Roman's open Monday-Friday, 7 a.m. to 3 p.m. (previously 7 a.m. to 5 p.m.)

Koch Cancer Research Building II

Me Latte Ground level, for visitors who require kosher food. Monday-Thursday, 7 a.m. to 5 p.m.; Friday, 7 a.m. to 4 p.m.

Weinberg Building

Grand Grounds Coffee Bar

Ground level lobby, Monday-Friday, 7 a.m. to 3 p.m., 410-502-1285

Other On-Site Services

- ATM Available on the hospital main level of the Sheikh Zayed Tower and in the Nelson/Harvey lobby across from the Gift Shop, the main lobby of the Outpatient Center and the Weinberg Building.
- Spiritual Care and Chaplaincy Office Halsted 144, 8 a.m. to 5 p.m., Monday-Friday, 410-955-5843
- Interfaith Chapel The Bunting Interfaith Chapel in the Arcade, main level, open 24 hours a day
- Meditation Rooms Sidney Kimmel Cancer Center Lobby, The Arcade (2150B), Main Level, Bloomberg Children's Center (3351) Floor 3; all open 24 hours a day, seven days a week.

- Cultural Events Free concerts, recitals, humanities seminars and film series, 410-955-3363. For information on Baltimore's attractions, call the Visitor Information Center, 410-837-4636 or 800-282-6632.
- Florist The Flower Cart, Nelson 1, Monday–Friday, 9 a.m. to 5 p.m., 410-955-6822. Delivery to patient rooms and around the world.

Gift Shops

Nelson/Harvey Building, Hospital's Main Level, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

Outpatient Center, Level 1, Monday-Friday, 7:30 a.m. to 3 p.m.

Sheikh Zayed Tower, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday–Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location.

- Postal Kiosk, main loop, Nelson/Harvey building, outside Cobblestone Café
- Wilmer Optical, Wilmer Eye Institute, Room 127, 8:30 a.m. to 5 p.m. Monday-Friday. On-site optometrists and hundreds of frames to choose from. Contact us at 410-955-9373

Highlights, Discoveries and **Milestones Historical Exhibit**

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

Pharmacies

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the hospital campus.

- The Arcade Pharmacy Zayed Tower, Main Level, Room M2125, Monday-Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200; Fax: 443-287-9230
- Bartlett Specialty Practice Pharmacy Park Bldg. G-105, Monday-Friday, 8 a.m. to 6 p.m. Phone: 410-614-5611; Fax: 410-614-7114
- Monument Street Pharmacy 1810 E. Monument St., Monday-Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m.
- Outpatient Center Pharmacy Main Level, Monday-Friday, 8 a.m. to 6:30 p.m.

Phone: 410-502-5735; Fax: 410-502-5734

Phone: 410-955-3733; Fax: 410-614-3733

- Skip Viragh Outpatient Cancer Center **Pharmacy** Monday–Friday, 9 a.m. to 5:30 p.m.
- Weinberg Pharmacy Kimmel Cancer Center, Monday-Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m. Phone: 410-955-5747; Fax: 410-502-1511